Mobile Market + Implementation & Operations



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Choose a Payment Method

Tokens or Mobile?

Factors to influence your decision

- Practicality of mobile payment
- Convenience for customers
- Distance of booths from market office
- Frequency of SNAP/DUFB payments



Linear Market



Nuclear Market

Types of Market

Shape and size matters

Linear

- Booths spread across larger distances
- Market office could be central or at one end

Nuclear

- Booths in a compact space
- Market office in the center or conveniently located for all booths





Double Up (Loyalty) earned is recorded on your EBT card Cash it out in tokens or swipe your card Double Up tokens can be spent at either market type Loyalty balance can be used at either market type

Transaction Flow Token Market

 Customer purchases tokens then spends them

Mobile Market

 Customer uses card for individual purchases



For "Nuclear", central point of sale markets

Adding a Merchant

 This allows you to take direct payments for one of your vendors and track totals owed

Retailer Admin	
MERCHANT MANAGEMENT	
Merchants	1 >
Change Location	>
Logged in as 'Market Manager'	
Location DB Maintenance	>
PENDING MESSAGES	
Authorization Server	0 (0)
Issuer Server	0 (0)
Messages on this device waiting to syn	C.
Transactions Reports Patailar Admin	O

For "Nuclear", central point of sale markets

Adding a Merchant

- Go to Retailer Admin tab
- Touch Merchants

Retailer Admin						
MERCHANT MANAGEMENT						
Merchants	1 >					
Change Location	>					
Logged in as 'Market Manager'						
Location DB Maintenance						
PENDING MESSAGES						
Authorization Server 0 (0)						
Issuer Server 0 (0)						
Messages on this device waiting to sync.						
ransactions Reports Retailer Admin	Settings					



For "Nuclear", central point of sale markets

Adding a Merchant

- Currently added merchants are shown
- To modify the list (add, remove), touch **Edit**

Market (Default) >

Edit

Ketailer Admin Merchants





For "Nuclear", central point of sale markets

Adding a Merchant

• Touch the + in the top left corner

Removing a Merchant

• Touch the red circle minus next to the merchant





For "Nuclear", central point of sale markets

Adding a Merchant

- Enter in their name
- Add a unique ID this can be just a sequential number or your own internal vendor number
- Unlike the pilot program, no need to add a user as the device is controlled by
 The market admin

Cancel	Add Merchant	Save			
MERCHANT IN	NFO				
Name	Please s	elect >			
Unique ID #	Please s	elect >			
Default Me	rchant	\bigcirc			
LOGIN USERS					
Add New U	ser	>			
Add users to allow this merchant to login.					

For "Nuclear", central point of sale markets

Adding a Merchant

- Touch **Save** in the top right of the merchant edit page
- Touch **Done** in the top right of the merchant list page



Retailer Admin

Transactions

Reports

Settings



Testing

Settings

Communication Tests

- From the **Settings** tab
- Touch Communication
 Tests
- Run all three tests listed
- This also syncs device with server after any changes

CONFIGURATION	
Config Summary	>
Communication Tests	>
Change Login Password	>
Terms Of Use	>
Re-Install Device	>
TRAINING	
Training Mode	\bigcirc
Transportiona Departa Detailes Admi	\$



Testing

Training Mode

- From the **Settings** tab
- Touch the toggle to the 'on' position to enable
- Bottom menu flashes 'Training'
- Any transactions run in Training Mode are dummy and will not be charged





Reports

- From the **Reports** tab
- Use the Transaction
 Receipts area to pull up individual receipts from this device
- Use the Settlement
 Reports area to provide daily or periodic totals





Settlement Reports

 Merchant Totals: For markets with central payment (receipt system) to list totals due to their individual vendors

Reports		
TRANSACTION RECEIPTS		
Today	1 entry	>
Previous Days	9	>
Data will be kept for up to 30 days.		
SETTLEMENT REPORTS		
Retailer Totals Report		>
Terminal Totals Report		>
Merchant Totals Report		>
Training Training	aining	

Retailer Admin

Transactions

Reports

Settings

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Settlement Reports

• Terminal Totals Provides totals related to this specific device only.





Settlement Reports

 Retailer Totals: Where multiple devices are used on the same FNS#, this combines the totals in a single report.





Settlement Reports

 Whichever type of report you use, it will give you appropriate options including the ability to choose a date range Reports Terminal Totals Run Rpt

 SELECT REPORT PARAMETERS:

 Terminal ID
 (This Device) >

 Settlement Date
 Today, 5/28/2016 >



Reports Retailer Totals

Run Rpt

SELECT SETTLEMENT DATE:

Today, May 28, 2016

Today					
February	25				
March	26	2014			
April	27	2015			
May	28	2016			
June	29	2017			
July	30	2018			
	31				

Settlement Reports

• When choosing dates, roll the wheels to pick the day, date and year you need.



Sending

- Send a report or individual receipt by email, text message (smart phones only, needs web access)
- Unlike Square etc., email and text number are not stored
- If a printer is connected, option for Printer also
 From shows up



Receipt Details

Fulton Street Farmers Market 1145 Fulton Street East Grand Rapids, MI 49503 Ph: 616-454-4118 Proc#: 20002059 05/28/2016 Term#: 00000001 7:18:28 AM ******* TRAINING MODE **SNAP** Purchase Send this receipt via: Email Text Message

Cancel

Web

 Use mobileebt.com for detailed reports or remote management

Mobile Market+ Select for WorldPay	Vendor Info	Devices	Terminals	Loyalty Signup	Transactions	Reports	Help	
Fransaction Search								
	Fultan Street	Farmer	Marker	C. High Pulses (tract face, first	of Replice	ALC: 10.00	
	From Date 7/14/2016	To Date	7/15/2016	a				
	Terminal		Transac	tion Type		 Resport 	nse	Loyalty Accrued
	Search							x Export To Excel





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