HOW TO COMPLETE DOUBLE UP CARD TRANSACTIONS

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NEW CARD SIGN UP

- 1. Press "NEW CARD"
- 2. Swipe new Double Up Card & Swipe EBT Card
- 3. Enter contact information
- 4. Click checkmark (top right corner)
- 5. Have customer press "ACCEPT" Marketing & Privacy Policy

REPLACE CARD

- 1. Press "REPLACE CARD"
- 2. Swipe SNAP/EBT Card
- 3. Swipe new Double Up Card
- 4. Click checkmark (top right corner) to finish & return to Main Menu



CHECK BALANCE

- 1. Press "BALANCE"
- 2. Swipe Double Up Card
- 3. Balance appears
- 4. Press "OK"

SNAP MATCH (Earn Double Up & Load Card)

1. Swipe SNAP/EBT Card through regular terminal as usual

Fold Line

- 2. On Tablet Press "SNAP MATCH"
- 3. Enter \$ amount of "INCENTIVE ELIGIBLE" (Double Up items)
- 4. Swipe Or Scan SNAP/EBT Card
- 5. Click the ARROW (top right)
- 6. Swipe or Scan the Double Up Card
- 7. Press CHECKMARK (top right)

Enter total SNAP amount, app will automatically cap earning



- INCENTIVE (Spend/Redeem Double Up)
 - 1. Click on "INCENTIVE"
 - 2. Enter \$ amount of "PRODUCE" (Double Up eligible items)
 - 3. Click the ARROW (top right)
 - 4. Swipe or Scan the Double Up Card
 - 5. Press CHECKMARK (top right)
 - 6. Complete Sale by pressing "OK"

VOID THE LAST COMPLETED TRANSACTION

- Select "HISTORY"
- 2. Select the sale that needs to be voided
- 3. On the receipt screen, click on the orange "VOID TRANSACTION" button



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