

You need 2 things to use Double Up:

EBT/Bridge Card & Double Up Card

How does Double Up work?

Earn a \$1 for \$1 match when using an EBT/Bridge Card to buy fruits & veggies - up to \$20 per day! You can use your Double Up on the next purchase of fruits & veggies.

Which Items qualify for Double Up?

Fresh fruits & veggies without added salt, sugar, or oil. Cut produce too!

How can I check my Double Up Card balance?

- **In-store:** Any cashier can check your balance
- **Mobile Account:** use the “My Fresh Wallet” app or go to myDoubleUp.com to complete your shopper profile & view your balance.

Does Double Up on the card expire?

Yes, all Double Up earnings expire after 90 days. Be sure to use your Double Up within 90 days of earning it.

If I lose my Double Up Card, can I get a new one?

Yes, you'll need the EBT card you used to sign up. The old card will be cancelled; any Double Up you had will be transferred.

If I have an EBT card from another state, can I earn Double Up?

Yes, you can earn Double Up with any state's EBT card.

Does Double Up Food Bucks match WIC?

No, WIC purchases are not eligible.

Where else can I use my Double Up card?

- Use the myFresh Wallet App to find more locations
- Go to our website at doubleupfoodbucks.org to find more locations

What if I have more Double Up questions?

Call the number on the back of your card - 866-586-2796.

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FOR CASHIERS: HOW DOUBLE UP FOOD BUCKS WORKS

If a shopper pays with an EBT card always ask: "Would you like to earn or spend Double Up to get more fruits & veggies today?"

Steps To Earn Double Up



EBT PURCHASE

1

Shopper buys fresh fruits & veggies with their EBT/ Bridge Card. EBT transaction happens as usual.



SCAN

2

Cashier swipes or scans EBT/Bridge and Double Up Cards.



COMPLETE

3

Cashier enters sales amount and completes transaction

Steps To Spend Double Up



CHECKOUT

1

Shopper is ready to pay for fruits & veggies with their Double Up Card



SCAN

2

Cashier swipes or scans Double Up Card.



COMPLETE

3

Cashier enters sales amount & completes the DUFB transaction



BALANCE

4

Cashier finishes the rest of the order and collects any remaining balance owed with another payment method (ie. cash, EBT, debit, credit)

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