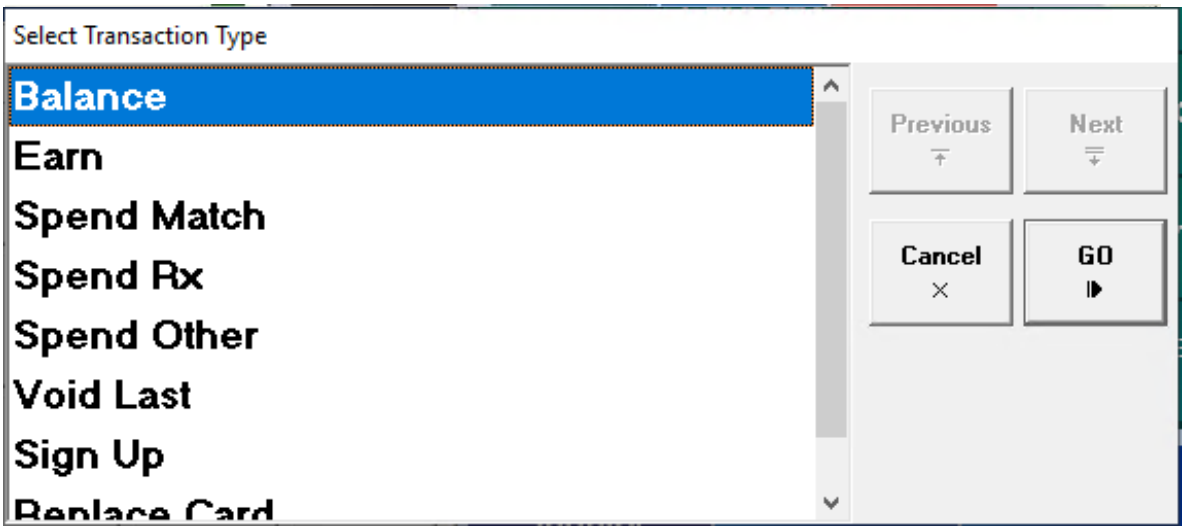
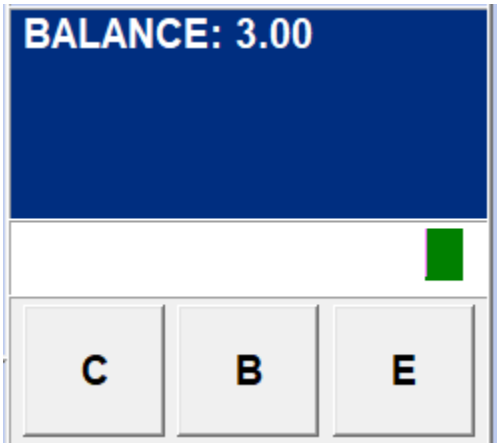
Double Up Food Bucks with LOC SMS

BALANCE

Scan DUFB card & select Balance, then press GO

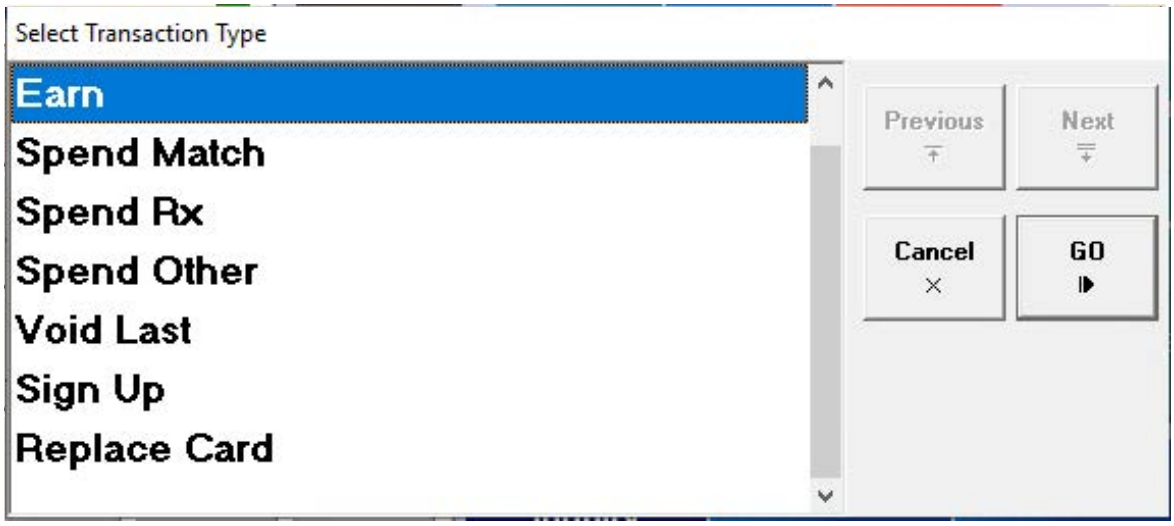


After pressing GO, SMS will connect to the DUFB servers, get the balance of the card & display it on the screen.



EARN

Scan DUFB card & select Earn, then press GO

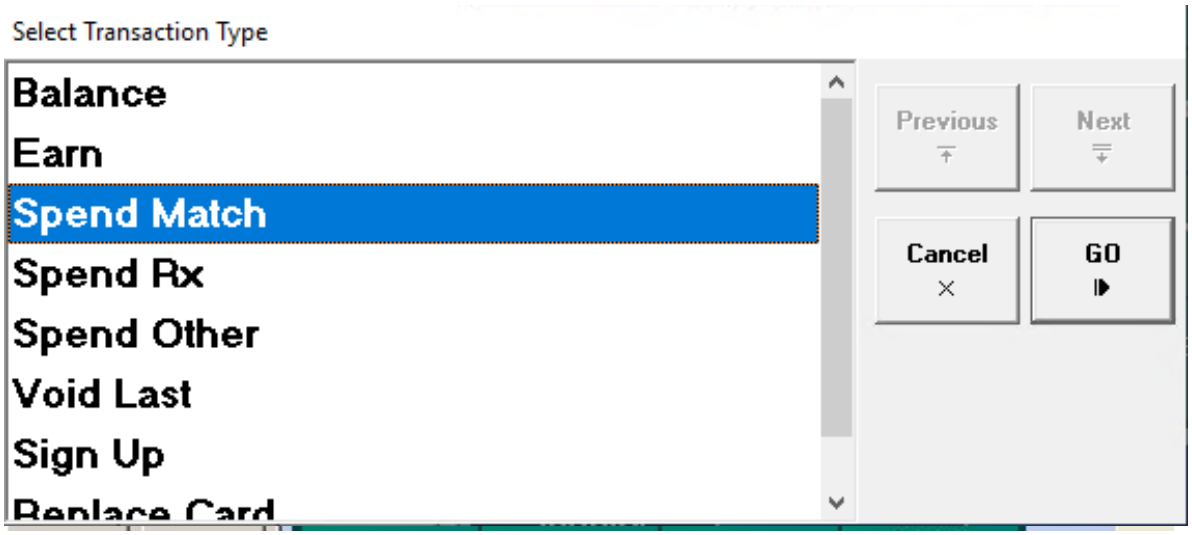


After pressing GO, scan the items in the transaction & have the customer pay as you normally would.

After the transaction is complete, the system will print out an amount earned & balance.

SPEND Match

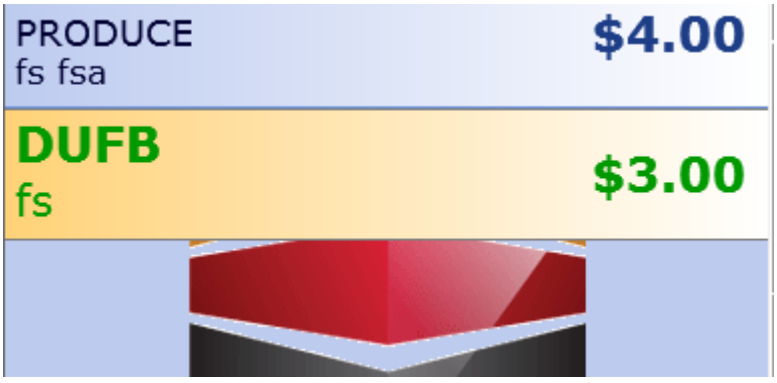
Scan DUFB card & select Spend Match (Double up Food Bucks), then press GO



After pressing GO, it will ask for an amount that the customer wants to spend of their DUFB.



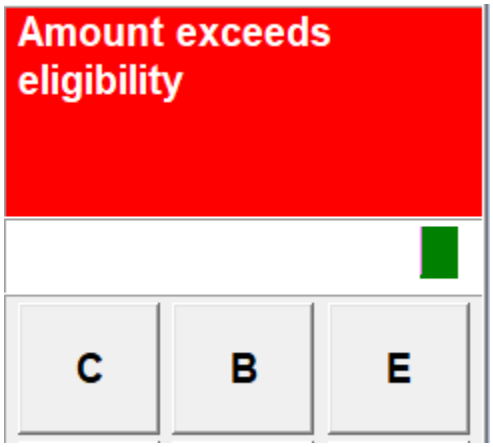
The requested amount is then sent to DUFB & a tender is applied in the transaction.



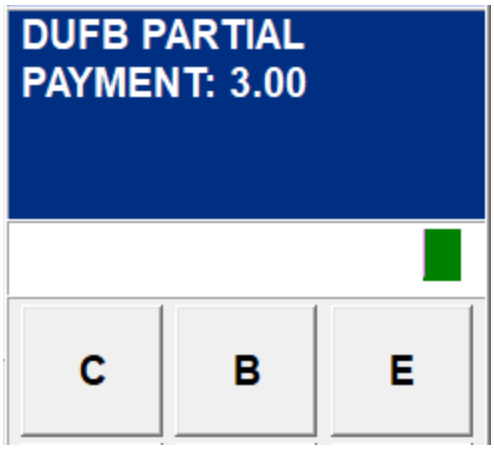
******IMPORTANT NOTE*******

Voiding the DUFB tender from the transaction does not void/reverse the payment on their DUFB card, you will need to perform a Void Last to put the amount back onto their card.

If an amount is entered more than the DUFB Can Spend, you will get an error that says the Amount exceeds eligibility.

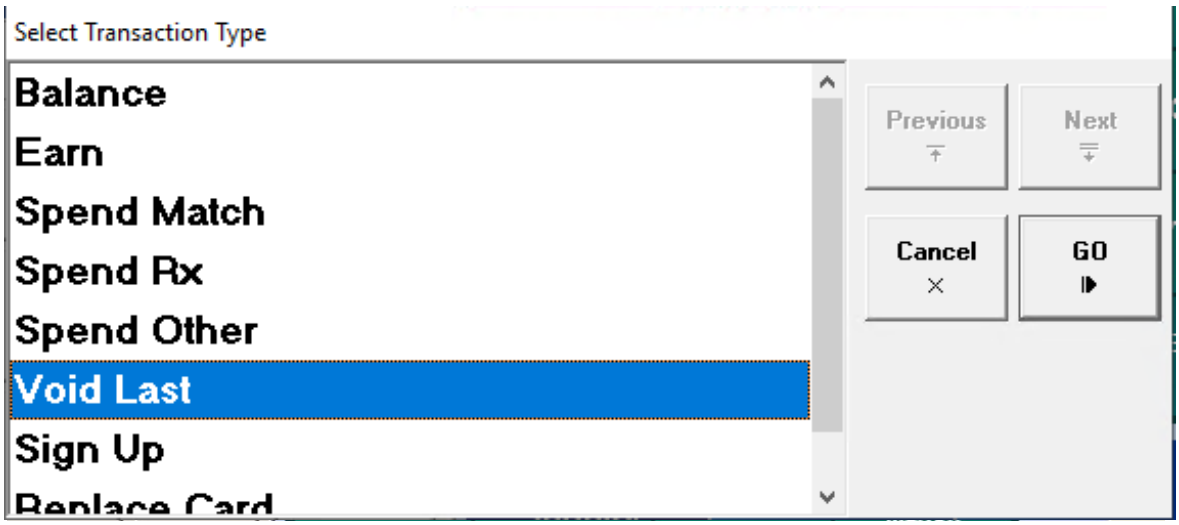


If there was not enough balance on the DUFB card to pay for the amount requested, then a partial payment will be applied & you will get a message that says DUFB Partial Payment.



VOID LAST

Scan DUFB card & select Void Last, then press GO



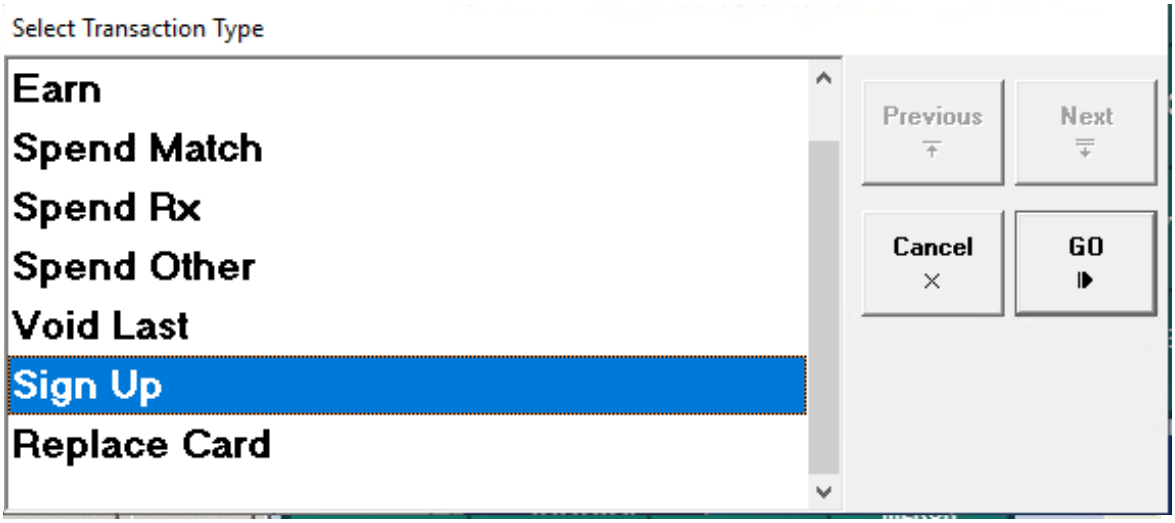
******IMPORTANT NOTE*******
Voiding the DUFB tender from the transaction does not void/reverse the payment on their DUFB card, you will need to perform a Void Last to put the amount back onto their card.

The last DUFB transaction will be voided. In this case they had spent $3.00, but an earn could also be voided.



SIGN UP

Scan DUFB card & select Sign Up, then press GO

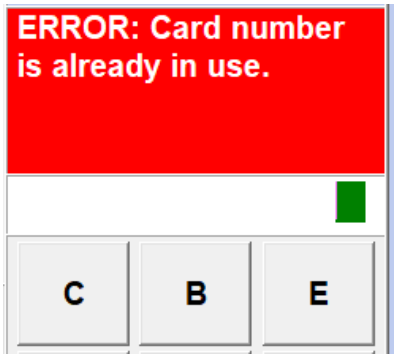


After clicking GO, The cashier fills out the sign up form. All fields are required.

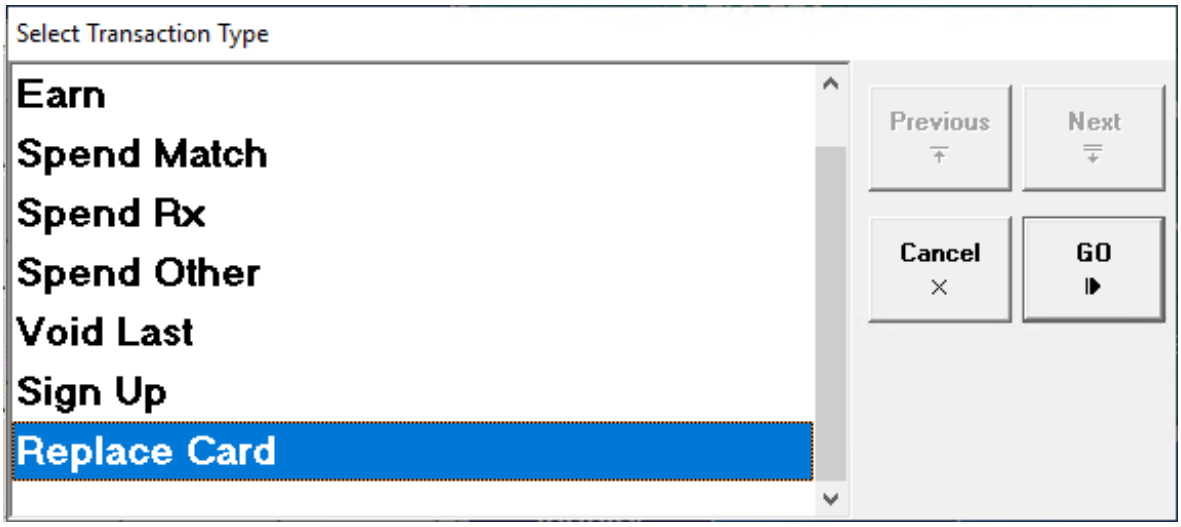


Sign up process is now complete.

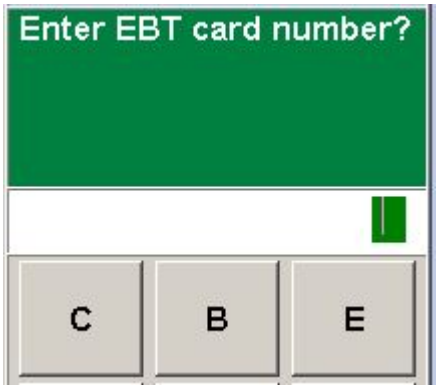
Any errors from DUFB sign up will be displayed



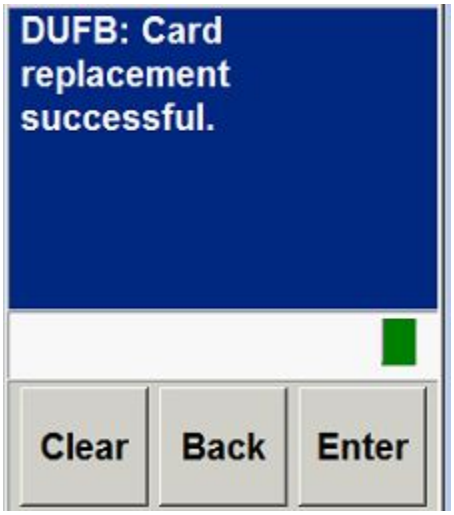
REPLACE CARD Scan the new replacement DUFB card & select Replace Card, then press GO



You will also be prompted to enter the EBT card number instead of the customer having to swipe their EBT card.



If the card was replaced successful, you should receive a message that says

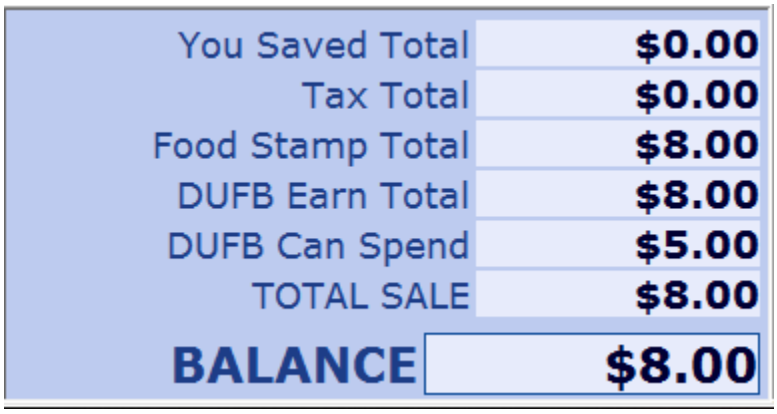


If you get an error like this, this error means the EBT card was not already signed up for DUFB & you should use the sign up procedure.



TOTAL WINDOWS

In the total window, you will have a DUFB Earn Total & DUFB Can Spend.

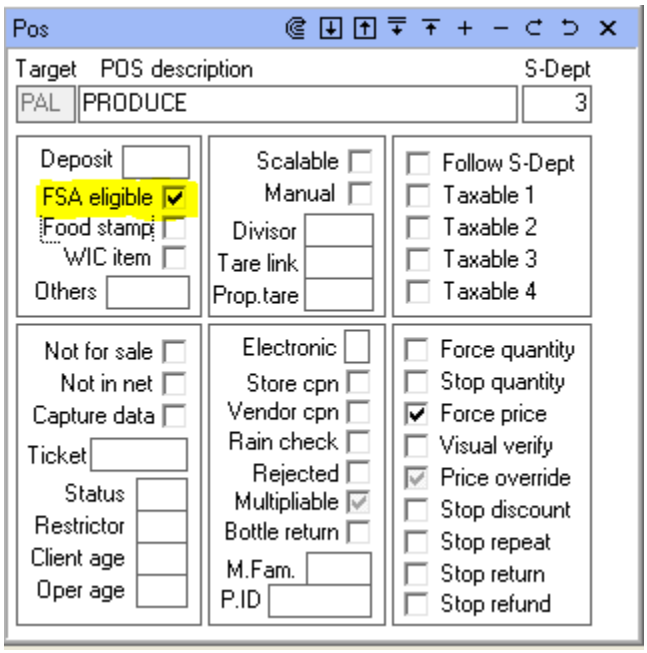


The DUFB Earn Total is the total amount a person could potentially earn in DUFB. This total or the total paid with EBT (whichever is lower) will be sent to DUFB, DUFB will determine how much the earning the customer has remaining and put the actual earned amount onto their DUFB card.

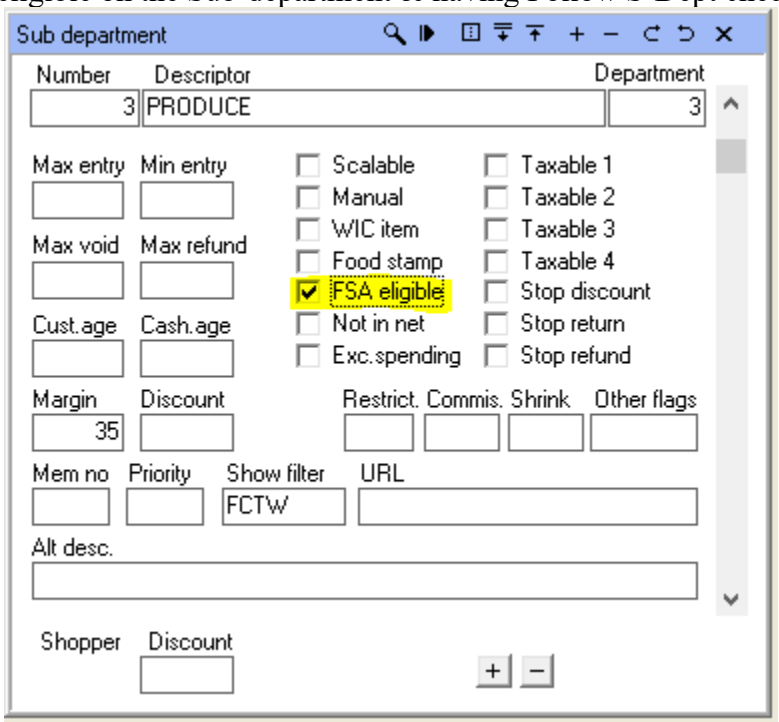
The DUFB Can Spend is the total amount a person is allowed to spend with their DUFB card. Some areas allow for Milk & other items to count towards the DUFB Earn Total, but those items are not allowed to be purchased with DUFB cards. In that scenario the DUFB Can Spend total could be different from the DUFB Earn Total, depending on the items a customer has in their transaction.

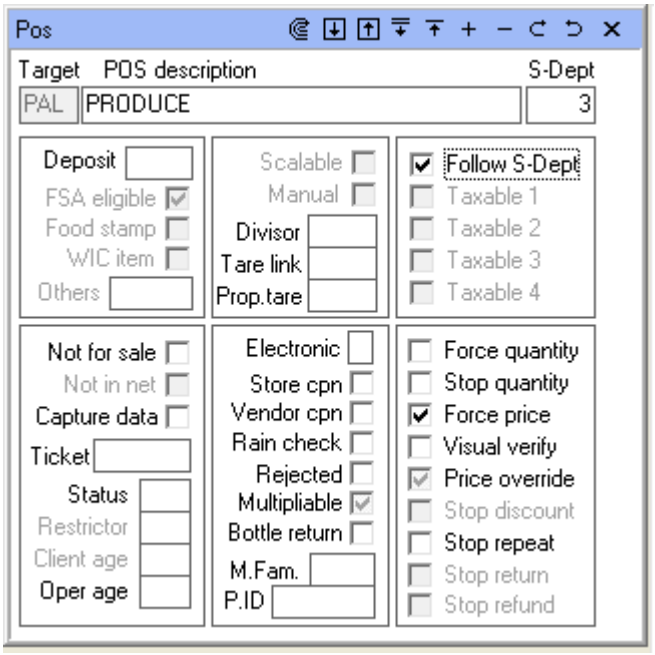
ITEM MAINTENANCE

In SMS Pro Item maintenance the DUFB items that are allowed to EARN towards DUFB are specified by checking the FSA flag in the Pos Window

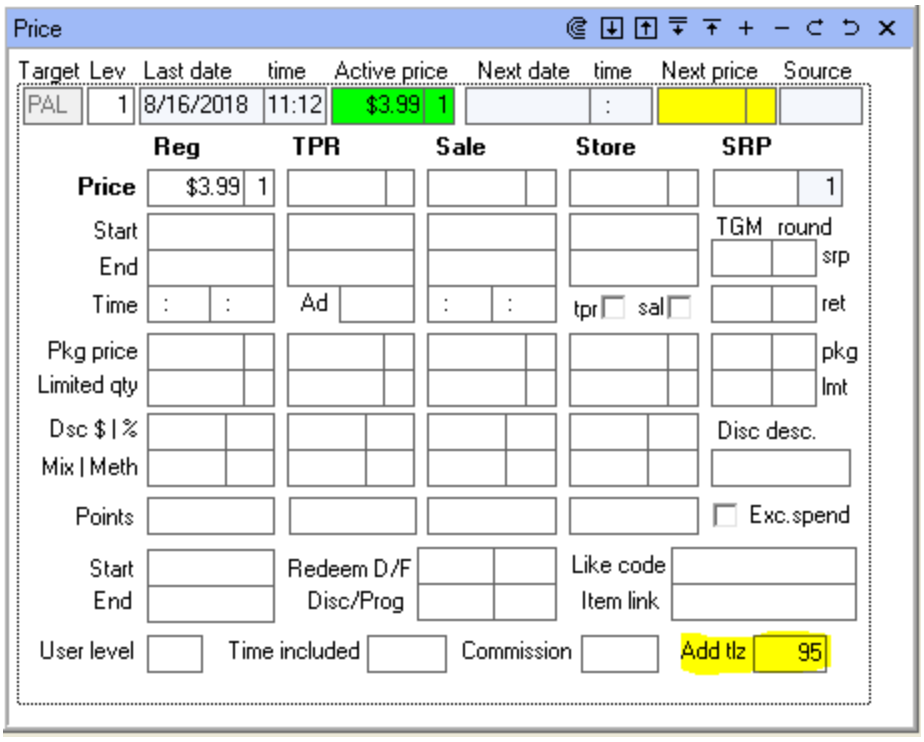


Or by checking FSA eligible on the Sub-department & having Follow S-Dept checked on the item





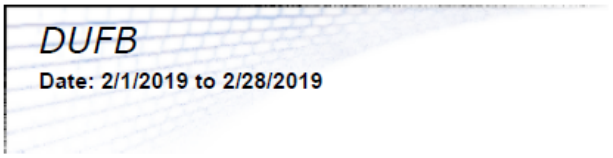
For DUFB items that are allowed for SPEND, in the price window put 95 in the add tlz field



REPORTS

In SMS Pro > Reports > Financial > Store > DUFB

You can select a date range & types of DUFB transactions that you are looking to find. Here is an example of what the report would look like:



Type	Store	Terminal	Operator	Date	Trs #	Amount
SPEND	001	003	1110	2/23/19 7:00:44 PM	20849	$3.98
SPEND	001	002	20	2/24/19 3:17:00 PM	19958	$13.29
SPEND	001	002	20	2/24/19 4:48:18 PM	19982	$1.27
SPEND	001	002	20	2/24/19 5:03:04 PM	19987	$13.00
SPEND	001	002	20	2/25/19 12:08:54 PM	20079	$5.56
SPEND	001	002	20	2/25/19 1:53:42 PM	20129	$1.49
SPEND	001	004	402	2/25/19 2:19:37 PM	18082	$4.47
SPEND	001	003	16	2/25/19 2:28:27 PM	21135	$13.44
SPEND	001	003	16	2/25/19 2:59:12 PM	21149	$3.00
SPEND	001	003	16	2/25/19 4:05:33 PM	21190	$1.30
SPEND	001	003	16	2/25/19 4:57:45 PM	21215	$16.45
SPEND	001	003	16	2/25/19 7:20:09 PM	21278	$4.00
SPEND	001	002	2016	2/26/19 11:34:52 AM	20197	$5.79
SPEND	001	002	2016	2/26/19 12:15:35 PM	20220	$2.00
SPEND	001	002	2016	2/26/19 12:24:41 PM	20224	$4.99
SPEND	001	003	5	2/26/19 12:32:35 PM	21316	$7.53
SPEND	001	002	10	2/26/19 2:47:44 PM	20286	$4.00
SPEND	001	002	10	2/26/19 3:27:27 PM	20312	$1.80
SPEND	001	002	10	2/26/19 4:20:59 PM	20350	$4.99
SPEND	001	002	10	2/26/19 4:42:42 PM	20360	$11.79
SPEND	001	002	10	2/26/19 5:42:19 PM	20407	$1.78
SPEND	001	003	402	2/26/19 6:00:15 PM	21361	$2.50
SPEND	001	004	50	2/27/19 10:19:28 AM	18165	$2.43
SPEND	001	004	50	2/27/19 11:12:23 AM	18188	$6.06
SPEND	001	004	50	2/27/19 11:37:48 AM	18200	$3.66
SPEND	001	004	50	2/27/19 11:38:12 AM	18200	$2.49
SPEND	001	003	212	2/27/19 4:35:28 PM	21467	$1.18
SPEND	001	002	2016	2/28/19 11:05:10 AM	20510	$2.52
SPEND	001	002	2016	2/28/19 12:26:32 PM	20552	$4.78
SPEND	001	004	1110	2/28/19 4:15:48 PM	18329	$2.00
SPEND	001	004	1110	2/28/19 6:58:00 PM	18426	$6.22

TOTAL SPEND	**$1,625.30**
AMT REIMBURSABLE	**$1,625.30**